NO FEATURE LIGHTS

If the feature lighting isn't working in the BLAZE studio, please ensure that the 'Feautre Lighting' Light switch is turned on. The feature light switch should be next to the house light switch.

NOTE: The feature lights only come on when the iPad is unlocked. If the feature lights don't come on when the switch is on, please ensure the iPad isn't on the lock screen.

PARTIAL FEATURE LIGHTING

The power supplies for the feature lighting can take a few seconds to reset if they have been power-cycled.

If only part of the feature lighting comes on please:

1. Unlock the AV Control iPad.

2. Switch off the Feature lighting ①.

3. Wait 15 seconds.

4. Switch the Feature lighting back on again ①.

NOTE: The iPad must be unlocked during this process (feature lighting data is only transmitted the the iPad is not on the lock screen).

If you are still having issues, please contact the Hutchison Technologies Helpdesk.



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